



At a Glance

Maroba

Industry

Aged Care and Senior Living

Residents

155

Logistics

Newcastle-based facility

Solution

Epicor Senior Living Solution

Business Challenge

Multiple systems for finance, billing, payroll and reporting

Solution

A consolidated system, providing a solid platform to support future business growth

Business Benefits

- Better integration of billing and funding systems
- Streamlined admissions process

Maroba is a single site aged care facility comprising of a 79 bed nursing home, 53 bed hostel and 23 self care units. The Newcastle-based facility is independent and owned by Islington Baptist Church. Maroba employs between 140 and 150 staff.

Problem/Goal

Maroba had multiple systems for finance, billing, payroll and reporting, with reconciliation ending up a very manual and time consuming process. Systems weren't integrated and staff had to dig through multiple systems to find information.

Maroba wanted a solid platform to move forward with, that could grow and expand with the business in the future.

Solution

Maroba selected the Epicor Senior Living Solution (SLS), specially tailored by Professional Advantage. Maroba went live with Epicor SLS on July 1, 2005.

Benefits/Outcomes

Maroba is now collecting subsidies correctly, thanks to the better integration of the billing and funding systems. Benefits are also expected with the admissions process, with Maroba currently scoping how to best take advantage of this functionality in Epicor SLS.

As Maroba becomes more confident with the basics of Epicor SLS, it is also intending to expand its use of the system further.

"The consultation, project scoping and assistance of Epicor throughout the entire project helped to make the implementation quite smooth," said Chris Boyce, director of finance for Maroba. "We've been well supported by Epicor and are confident that in Epicor SLS we have a system that will continue to evolve and improve, and will grow with us."

About Epicor

Epicor is a leading provider of enterprise business software solutions to the midmarket and divisions of Global 1000 companies. Founded in 1984, Epicor serves over 20,000 customers in more than 140 countries, providing solutions in over 30 languages.



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